

Domain Definitions

Strategic Direction: Degree to which the NPHI works strategically in setting priorities and in allocating and using resources, including staff time

Systems: Degree to which the NPHI has systems, processes, and tools that enable it to carry out the described effort

Resources: Degree to which the NPHI has assets (e.g., staff capacity, supplies, transportation, infrastructure) to support the described effort

Quality: Degree to which the NPHI is able to carry out the described effort in a high-quality manner.

- *External-facing only:* Degree to which the NPHI supports quality in the efforts of those contributing to the achievement of the described effort (e.g., subnational entities, stakeholders, partners)

Engagement:

- *Internal-facing only:* Degree to which staff are committed to contributing to the NPHI's vision and goals. Degree to which staff contribute to improving the NPHI's strategies or performance
- *External-facing only:* Degree to which stakeholders (partners, beneficiaries, contributors, donors, sub-national actors, and communities) are invited to provide input or feedback, or are engaged by the NPHI as partners/advisors

Impact:

- *Internal-facing only:* Degree to which the NPHI is able to perform or achieve results
- *External-facing only:* Degree to which the NPHI is able to perform or achieve its goals and deliver high-quality products and services. Extent to which the products and services have an impact on public health